

## WolfWare Outreach Coordinators Frequently Asked Questions

### How do I submit requests for a new course space?

Please see the [Moodle Admin Guide](#) for information about how to request new course space.

### Who should I contact with billing questions?

Please contact [Jessie Sova](#) with any billing related questions.

### Who should I contact with technology questions?

WolfWare Outreach Coordinators (WOCs) & instructors can [contact LearnTech](#) with any technology related questions.

### Where can I find information regarding maintenance windows?

Maintenance information is posted online on [the WolfWare website](#)

### Who should I contact for clarifications/questions regarding the SLA or the WolfWare Outreach Hosting Charge Model?

Please contact [Kay Zimmerman](#) with any questions regarding the SLA or the WolfWare Outreach Hosting Charge Model.

### Does DELTA provide training for WOCs and faculty?

Yes, DELTA offers a variety of training courses, both in person and online.

- [Custom Training Request](#) (<--for a group of 3 or more):
- [Instructional Consultation Request](#) (<--for an individual or small team)
- [Current DELTA Workshops](#)
- [Recordings of previous DELTA workshops](#)